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Event Exhibition Services Limited
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Terms & Conditions

CANCELLATION POLICY

Cancellations must be made in writing or sending an email to sales@eesl.td, if the customer cancels their intention to use EESL for the agreed scope of works for any reason, including causes beyond the customer's reasonable control and related contract value, the following charges will apply 100% for cancellations 6 weeks before the 1st day of build.

COMPANY PROPERTY

All property used or supplied by the company in connection with the contract shall, unless expressly agreed by the company in writing, be on hire for the duration of the exhibition. The customer will be responsible for the company's property from the time of delivery up until the time of collection by the company. The customer shall insure all the of the company's property for its full replacement cost and indemnify the company against loss of or damage to any of the company's property however caused. The customer shall not assign, re-hire or part with possession of the company's property. The customer warrants that it is the owner of exhibits and any other property entrusted to the company's custody or control or is authorised by the owner to accept these conditions on the owner's behalf. The company shall not be liable for loss of or damage to the customer's property however, whenever, or wherever caused and whether or not such loss or damage results from negligence or omission by the company.

CONSEQUENTIAL LOSS

The company shall not under any circumstances be liable for any direct or indirect consequential loss arising from the services however, whenever, or wherever caused and whether or not resulting from a negligent act or omission by the company.

LAW (FOR EVENTS IN THE UNITED KINGDOM)

The contract will be governed by and construed in accordance with the laws of England.

LIABILITY TO OTHERS

The customer shall be liable for and shall indemnify the company against claims from injuries sustained by persons and loss of or damage to the other persons property arising during the hire period however caused unless such injury loss or damage results from a negligent act or omission from the company.

PRICE

The contract price is based on the prevailing cost at the time of the quotation. If in the period up to the completion of the contract, there is any increase in the cost to the company or a variation in the services required, then the contract price shall be amended accordingly. Prices quoted are exclusive of VAT and any other taxes, levies or similar charges, all of which shall be paid by the customer.

PAYMENT FOR EVENTS IN THE UK & EUROPE

The customer must pay the full invoice value, prior to the exhibition opening date. If the customer fails to make full payment on the due dates, the company is entitled, without prejudice to any other right or remedy available, to terminate the relevant contract and suspend any performance of contract work. The client agrees that they will pay for the services via one of the following methods: credit card or bank transfer (BACs). The client agrees and acknowledges that any other form of payment will not satisfy its payment obligations under the agreement, even if such forms are recognised as legal tender.

PERFORMANCE

All customer orders must be placed in writing. No contract shall be created unless the company accepts the order. The company shall be relieved of its contractual obligations in the event that performance thereof is prevented or delayed directly or indirectly by an act of God, war, riot, strike, labour disturbance, industrial dispute, fire, flood, explosion, shortage of material or labour or any cause beyond the control of the company. If for any of these reasons the contract is not completed the customer shall pay the contract prices less the costs not expended to date. Performance of the contract is subject to the availability of the company's property. The company at its sole discretion reserves the right to substitute unavailable company property of a similar quality, specification, and performance. The company may sub-contract all or any part of the services. The company contracts for itself and as agent of and trustee for its employees and subcontractors and their employees and any reference in these conditions to the company shall be deemed to include every such employee and sub-contractor.

REGULATIONS

The customer shall comply with all regulations and conditions imposed by any exhibition organiser, promoter, hall owner or local authority and shall be responsible for obtaining their written consent to any modification thereto or waiver thereof as may be necessary to enable the company to perform the contract. The customer shall communicate to the company such as these regulations and conditions as may affect the services and indemnify the company against all liabilities arising from non-compliance with any of the said regulations and conditions unless resulting from negligent act or omission of the company.

SERVICE DISPUTES

Any disputes regarding our level of service, or quality of goods, must be brought to our attention within 24 hours of the event opening. No queries can be accepted 7 days after the close of the event. Cancelled orders may invoke a surcharge of upto 100% of total cost.

SHOW POSTPONEMENT

The parties agree that if the show/event is postponed EESL will apply the exhibitors order and payment forward to the rescheduled show/event date.